

RFP # 2015-EB-01**Medicaid Regional Care Organization Program Enrollment Broker Services RFP****Second Round Vendor Questions and Medicaid Answers****11/24/15****Note:** Questions and/or Section References are posted as submitted.

Question ID:	62
Date Question Asked:	11/23/2015
Question:	It's come to our attention that CMS and IRS security audits are being enforced in a number of states. Should the vendor assume costs associated with the following security requirements: MARS-E CMS document, IRS Tax Information Security Guidelines for Federal, State, and Local Agencies (Publication 1075), and the CMSR Moderate Impact Level Data requirements. We have noted that vendors incur substantial costs associated with supporting these audit activities.
Section Number:	General
RFP Page Number:	N/A
Medicaid Answer:	The Vendor should be prepared for any expenses related to security audits or any other audits that may be required.
Question ID:	63
Date Question Asked:	11/23/2015
Question:	Can the state clarify whether "enrollment broker notification" means the date when 834 eligibility file is sent to the enrollment broker, or the date when enrollment broker mails out the notification to the enrollee?
Section Number:	II.F.2
RFP Page Number:	16
Medicaid Answer:	Enrollment broker notification refers to the date the enrollment broker mails out the notification to the enrollee.
Question ID:	64
Date Question Asked:	11/23/2015
Question:	Does the enrollment broker need to notify MMIS the date when lock-in period begins, after annual enrollment period and/or initial enrollment period?
Section Number:	II.I.1
RFP Page Number:	19

Medicaid Answer:	No, Medicaid's designee is responsible for tracking lock-in periods and will notify the enrollment broker of the next enrollment period.
Question ID:	65
Date Question Asked:	11/23/2015
Question:	Is the 90 day RCO change period based on the coverage start date with the RCO or based on the date of RCO selection?
Section Number:	II.F.5.d
RFP Page Number:	17
Medicaid Answer:	The ninety (90) day RCO change period is based on the RCO coverage start date.
Question ID:	66
Date Question Asked:	11/23/2015
Question:	The response to Q-60 and Q-61 appears to conflict. Could the State clarify whether all of the members will be given a 20 day choice period for those members included in the file that will be sent to the vendor on or around 7/1/2016 as well as the subsequent files that will be sent late July or early August 2016?
Section Number:	N/A
RFP Page Number:	N/A
Medicaid Answer:	The initial potential enrollees will be given sixty (60) days to make their decision during the initial program rollout. After the initial program rollout, subsequent member files will be sent by Medicaid's designee and these potential enrollees will have a twenty (20) day choice period. Therefore, question 60 and question 61 do not conflict.